



REASEHEATH COLLEGE

ARRANGEMENTS FOR OBTAINING THE VIEWS OF STAFF AND STUDENTS

The College is committed to engaging widely with staff and students to obtain their views on the determination and periodic review on the educational character and mission of the College and the oversight of its activities.

Student Engagement

The College seeks to engage with students using a range of approaches, including:

- Regular student surveys;
- Regular course representatives meetings with the Principal/Vice Principal and other key managers;
- An active and effective college-wide Student Association, supported financially by the College;
- Regular Student Association meetings, with the Principal/Vice Principal, managers and governors invited;
- An active student representative programme for Higher Education students;
- The opportunity for student governors to contribute to the governance of the College, via membership of the Reaseheath College Board and its committees, including membership of the Quality and Standards Committee and the Higher Education Committee;
- Complaints policy and robust complaints monitoring procedures;
- Feedback from learners feeds into the College's quality assurance and review processes including the Self Assessment Report and the Self Assessment Action Plan.

Staff Engagement

The College seeks to engage with staff using a range of approaches, including:

- Regular staff briefings by the Principal, Vice Principal and senior managers;
- Regular staff development days and strategic development workshops;
- College 'Espresso' newsletter;
- College intranet and online consultation exercises;
- Regular dialogue with line managers;
- Departmental meetings;
- Annual Staff Survey;
- The opportunity for staff governors to contribute to the governance of the College, via membership of the Reaseheath College Board, including membership of the Quality and Standards Committee and the Higher Education Committee.