



## Membership terms and conditions

We hope that you will enjoy all the benefits of being a Reaseheath Mini Zoo (RMZ) Member. The terms and conditions under which the membership is offered are listed below:

1. Family memberships have a maximum 2 adults.
2. Child memberships can only be purchased with an adult membership.
3. Members, when visiting as part of a group or school visit, must pay group or school rate.
4. Membership runs from the date of purchase until the same date one year after.
5. Memberships and membership cards are non-transferable.
6. Misuse of memberships and membership cards may result in the membership being terminated.
7. Cards must be shown to gain any member discounts.
8. Replacement membership cards will only be issued on production of photographic proof of identity, such as a driving licence or passport.
9. Free entrance to the zoo will not be allowed without a valid membership card.
10. Under 3's are free of charge. Any child of a current member reaching their third birthday will be charged a full day admission or a membership may be purchased on a pro-rata basis.
11. Membership cannot be used for college run event for example, lambing weekends and family festival but members will get discounted tickets at early bird rates for these events.
12. There are no short term memberships (except children turning three) or pro-rata refunds should you wish to terminate a membership prior to expiry.
13. Reaseheath Mini Zoo is open weekends and college holidays. If we are forced to close due to circumstances beyond our control, we regret membership cannot be extended or money refunded.
14. Member benefits are reviewed annually and are subject to change.
15. Reaseheath Mini Zoo reserves the right to refuse admission and revoke a membership for any reason considered necessary.
16. Discounts cannot be used in conjunction with any other offer.
17. In order for RMZ and Reaseheath college to deliver and provide the contract we have with you (being the contract for sale of products or services), we need to collect and process certain data about you - for example, your name, address, bank account details (to enable payment) and, in some cases, health data to ensure that we can ensure your comfort and safety during the experience you have contracted from us. We will only ever process this data in compliance with the Data Protection Act 2018, and the GDPR.